

RISK MANAGEMENT SUMMARY

The following is the Centre's risk management summary. The purpose of this summary is to satisfy clients that our risk analysis and management schemes are adequately robust.

NATIONAL GUIDANCE

Longtown Outdoor Learning Trust has adopted the National Guidance for the Management of Outdoor Learning, off-site visits and learning outside the classroom, as compiled and provided by the Outdoor Education Advisers' Panel. (oeapng.info)

PROVIDER / CENTRE DETAILS

Name: Longtown Outdoor Learning Centre
Provider: Longtown Outdoor Learning Trust

Address: The Court House, Longtown, Hereford, HR2 0LD

Website: www.longtownoutdoorlearning.co.uk
Email: info@longtownoutdoorlearning.co.uk

Telephone: 01873 860 225

ADVENTURE ACTIVITIES LICENCE DETAILS

The holding of an Adventure Licence means that we have been inspected by the Adventure Activities Licensing Authority (AALA), and our risk analysis and management systems were found to be at least satisfactory for the following activities – Watersports, Climbing, Caving and Trekking. More about what holding a licence means can be found on the Licensing's Authority website http://www.hse.gov.uk/aala/

Reference No: R0100 Licence No: L184140

Expiry Date: 16th December 2028

LEARNING OUTSIDE THE CLASSROOM (LOtC) QUALITY BADGE

The LOtC Quality Badge is the only national award combining the essential elements of provision - learning and safety - into a trusted accreditation scheme for all types of learning outside the classroom. The Department for Education guidance on Health & Safety on educational visits recommends that schools look for the LOtC Quality Badge when choosing external providers of educational visits. This includes all on-site activities that are not 'inscope' for the AALA regulations.

Certificate No: 100832 Expiry Date: 23rd November 2026

Adventuremark

Adventuremark is devised by the Adventure Activity Industry Advisory Committee (AAIAC) for providers of adventurous activities that are outside the scope of the Adventure Activity Licensing regulations. Adventuremark allows providers to demonstrate to their customers or users that the provider's arrangements for managing the potential risks of adventure activities have been inspected and found to meet the necessary standards of good practice in the adventure activity industry.

Certificate Number: AAA101072 Expiry Date: 23rd November 2026

AHOEC GOLD STANDARD

Gold Standard is the Association of Heads of Outdoor Centres quality scheme, developed to go beyond the standards set by the LOtC Quality Badge, AAIAC AdventureMark and AALA. Encompassing not just safety but also the quality of service and learning, the Gold Standard logo provides assurances to participants and customers.

AHOEC Gold Standard Valid until 18th October 2026

HEALTH AND SAFTEY POLICY

Longtown Outdoor Learning Trust has in place a written Health and Safety Policy which outlines roles and responsibilities and lists protocols for managing various aspects of the Centres operation.

RISK ASSESSMENTS / RISK BENEFIT ANALYSIS

All risk assessments are checked by Adventure Activity Licence Service and are reviewed and updated at least yearly. We have external technical advisors to oversee our risk assessments and they also play an active part in our staff development. Staff conduct *Dynamic Risk Assessment* at all times especially whilst delivering activities in changeable environments.

Written Centre risk assessments identify significant and foreseeable risks and the control measures used to reduce these risks to an acceptable level. There are times where despite a range of control measures, it is not possible to completely eliminate all risks involved with the participation in Adventurous Activities. All visit leads must ensure that they are content that the potential benefits from participation outweigh any residual risks remaining.

STAFF COMPETENCE AND QUALIFICATIONS

All staff will either hold a relevant National Governing Body (NGB) qualification, or a statement of competence signed by an appropriately experienced and qualified person consistent with the requirements of the Licensing Regulations. Copies are available for inspection on site.

SAFEGUARDING AND DBS

Our policy is consistent with current good practice and meets current statutory requirements. Enhanced Disclosure and Barring Service (DBS) checks are carried out on all staff.

SUPERVISION

The legal Duty of Care is with the Visiting Leader/Teacher.

School/Visiting Group staff are responsible for all children and young people at all times. During activities, Longtown staff will take responsibility for safety of all participants, including adults, but responsibility for pastoral care and behaviour management remains with visiting staff.

Centre Staff are on duty or on call - 24 hours.

FIRST AID & ACCIDENT REPORTING

All Centre staff hold current first aid qualifications to the required standard. Details of accidents, incidents and near misses are recorded.

INSURANCE

Insurance Company
Policy Number
Dates of Cover
Employers Liability
Public Liability

Activities Industry Mutual
LONGT/433325GVMM
01/09/2 - 31/8/26
No less than £10 million
No less than £5 million

FIRE PROTECTION

Fire Certificate: FP 59/79

Fire Safety: Monitored Alarm System

Logbook available on site for inspection

Fire Drills/Tests: Conducted Weekly

TRANSPORT

To and from Longtown Not included.
On-Course transport: Minibuses

Comply with: Current legislation - Section 19 Not for Profit Permit

Drivers Qualification: D1, D1+E, MiDAS where appropriate

EQUIPMENT

Specialist Equipment Provided. All equipment provided will be fit for purpose and inspected by a competent person as part of our Adventure Activities licence. Records of equipment checks will be available for inspection on site.

ACCOMMODATION

Comfortable accommodation is provided suitable for group use. The building is cleaned on a weekly basis between each group. Groups are responsible for keeping the building tidy and for tidying bedrooms etc prior to departure. Where possible, each will have a common room exclusively for their use.

PROVISION OF FOOD

"Very Good" 5 star rating Food Hygiene Rating from Herefordshire Council. Catering staff hold Food Hygiene Training

COURSE CONTENT

Agreed with the client in advance and communicated to delivery staff.

Additional Needs

The Centre will do it's best to ensure participants with additional needs are provided with outdoor learning opportunities which meet those needs.